



2023 ANNUAL REPORT

Pūrongo ā-tāu

Financial Statement and
Statement of Service Performance



Barnardos



Kia eke ai te hunga taitamariki ki ngā rangi tūhāhā



Our moemoeā

**An Aotearoa
New Zealand
where every child
shines bright**

Ngā tamariki



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From our Board Chair

Tēnā koutou katoa,

Over the last year, Barnardos has continued to focus on meeting the needs of the whānau and tamariki we are called on to support, exemplified in the dedication, skill, values and knowledge of our staff. This report includes kōrero which highlights this internal strength in our people, the relationships they form and the mahi they do. In that context, I couldn't be prouder and also humbled in presenting my final Annual Report as Chair of Barnardos Aotearoa.

Enabling tamariki to achieve their potential by ensuring they have the best possible start in life is an absolute necessity; yet we live in a country in which it is hard for many whānau to achieve security of housing, food and access to equitable health and education services. If you are reading this report, you are likely part of a group trying to make a change, and Barnardos is with you. Our Barnardos people are growing relationships across regions, using the strengths of both Barnardos Early Learning (BEL) and our Child and Family Services (CAFS) to help more tamariki and their whānau receive the support they need to thrive.

Barnardos remains committed to Te Tiriti o Waitangi and eliminating the inequities experienced by Māori. Our local partnerships with community

organisations throughout the motu, including iwi and Māori organisations, and training opportunities for staff to understand the impact of colonisation on today's social outcomes are key to our work, as is taking a bicultural and trauma-informed approach to working with tamariki and whānau. These are just some of the ways Barnardos' teams are moving to do our part in tackling the inequities many Māori tamariki live with, and looking to make a positive difference alongside others in the sector.

Earlier this year, we said ka kite ano to Mike Munnelly, after four years as Barnardos Chief Executive and nine years as our General Manager of CAFS. On behalf of the Board, I repeat again, thank you Mike, for your outstanding contribution to Barnardos and to tamariki

in Aotearoa, as well as your leadership through these years.

The Board and I are delighted to have selected Matt Reid to take on the position of Chief Executive in July 2023. Matt is no stranger to Barnardos as he sat on Barnardos' Board for nine years. We are confident Matt will lead us closer towards an Aotearoa where every child shines. My special thanks also to John Willis, Barnardos' Chief Financial Officer, for stepping up during the interim period.

As I step down as Board Chair, and reflect on my years of connection to Barnardos, what stands out for me is the quality of people you are surrounded by when committing yourself to the cause of tamariki and whānau. The best example of that is our dear friend Robyn Corrigan, an esteemed Board colleague and champion of

whānau and Māori for decades, who was laid to rest just a few days ago as I write. Her legacy and memory is an inspiration to us all. Moe mai, Robyn, moe mai.

Finally, thank you to our sponsors, donors, funders and staff, without whom we couldn't do our mahi, and a special thanks to my Board colleagues.

E hara taku toa te toa takitahi, engari he toa takitini
My strength is not as an individual, but as a collective

Ngā mihi ano ki a koutou katoa.

James Te Puni
Board Chair





From our Chief Executive

Kia ora tatou,

It is an absolute privilege to be reflecting on Barnardos' mahi over the last year as Barnardos' new Chief Executive. Since I have started my travels across the motu and met with staff who shared the stories of their mahi, my pride for Barnardos is nothing but growing.

Barnardos' moemoeā is an Aotearoa where every child shines bright. However, through these stories, it is also evident that too many tamariki and rangatahi in Aotearoa are still affected by longstanding

social and economic problems preventing them from thriving. I find that heartbreaking. There is a pressing need and Barnardos is very well placed to work alongside a new Government, wider sector and communities to do better and more for those who need it the most.

As you can read in this report, Barnardos has adapted and innovated in the face of adversity. I am full of hope when I see new services such as Awhi Tairāwhiti combining the strength of Barnardos' early learning services and social services in a one-stop-hub location (read more on page 38), when I read stories such as the one of Frank in our specialised whare winning a mathematics competition (read more on page 44) or when I hear how we have supported flood-affected

whānau (read more on pages 28, 30, 36 and 40).

I want to acknowledge the outstanding commitment, resilience and passion of our staff in the last 12 months in addressing inequities, increased complexities and the weather events affecting whānau. I look forward to working alongside our staff and in partnership with funders, donors and community partners to ensure tamariki and their whānau thrive.

I hope you enjoy reading this report as much as I have.

Ngā mihi nui

Matt Reid
Chief Executive





National lens

Why we exist:

Thriving tamariki, whānau and communities are at the heart of why we do what we do at Barnardos. At the core of our work lie some fundamental beliefs, including the strength and resilience of tamariki, rangatahi and their whānau, even when faced with some profound challenges; the importance of relationships, including with iwi, in aiding change; the need for partnerships and collaboration; and the absolute necessity of driving change that prevents harm and delivers long-term sustainable impact for children and young people.

Barnardos is committed to working to reduce poverty, family harm, child abuse, neglect, addiction, and mental health and wellbeing issues. Providing opportunities for tamariki to have the best of starts in their early years is what we do at Barnardos. We are a national organisation providing local services across Aotearoa, from intensive family support to early learning services, and from universal to targeted provision. We are there throughout a child's journey, from pre-birth to early adulthood. We've been doing this mahi for close to 60 years and we will carry on for as long as we are needed, aiming to be in the strongest possible position to continue to do so in the years and decades to come.

What we intend to achieve:

Our services — from prevention through early help to targeted support and intensive intervention and care — all play their part in achieving our vision of an Aotearoa where every child shines bright. We want to maximise the impact of our early learning services, our child and family services and our advocacy in making a difference for children and families; supporting a bicultural approach, strong whānau, creating safe childhoods and building positive futures.

Te Puāwaitanga, our Strategy 2021-24, is built on four distinct pou – all committed to building and maintaining a strong Barnardos able to do good now and into the future:

1. Barnardos will be sustainable
2. Barnardos will be relevant, delivering and developing services which make a difference
3. Barnardos will remain committed to working with and for Māori to play our part in eliminating the inequities faced by Māori
4. Barnardos will contribute to our sector, sharing knowledge and advocating for change

Nationally supported, locally delivered

In the year 2022–23, we have felt a rise in the complexity of needs tamariki and their whānau face. Across the motu, the lack of adequate housing remains an issue, the increased cost of living is putting immense pressure on families who are struggling to meet basic needs, and the long-term impact of COVID-19 and extreme weather events have impacted people’s resilience and affected their mental state. All these compounding problems happening year on year are making it more difficult for families to respond to those needs.

In the last year, family violence represented 28% of referrals to our services, and we have needed to increase the delivery

of our safety programmes and services in multiple areas across the country to meet demand. More than 785 whānau enrolled in our early learning services received partial or full fee exemptions to support attendance when families needed us most. Our 0800 What’s Up counsellors have helped more than 100 tamariki in crisis where there was immediate concern for their wellbeing and worked with te tamaiti to ensure they received the immediate assistance they required, be it an ambulance, or police or adult support.

In order to address these complexities, we have adapted to the needs of whānau, continued our flexible approach and innovated to respond.

We’ve seen staff members move within the motu to support particular issues, many teams meet in person after two years with limited face-to-face interaction to learn from each other to better serve tamariki, and amazing dedication from our staff all over the country.

Barnardos has been committed to supporting our staff, ensuring they look after their wellbeing, access learning opportunities to improve cultural awareness and share expertise with other staff members and the sector.

We’re proud of the role we have played in reaching pay equity for our social workers and our ongoing work towards achieving pay parity for our teachers.

During 2022-2023

Barnardos has supported



27,729

tamariki, rangatahi and caregivers across Barnardos Early Learning and Child and Family Services*.

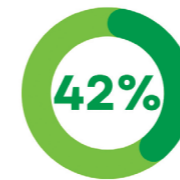
**This figure does not count people supported through 0800 What's Up.*

CAFS

97%

of whānau reported being 'satisfied' or 'very satisfied' with the service they received from Barnardos' Child and Family Services.

Upon entering our services, tamariki and whānau identify themselves with one or multiple ethnicities. Among these,



of clients identify as Māori



of clients identify as Pasifika

BEL

785

tamariki were offered fee exemptions in our Barnardos Early Learning centres to support attendance when families need us most.

Upon entering our services, tamariki and whānau identify themselves with one or multiple ethnicities. Among these,



of tamariki identify as Māori



of tamariki identify as Pasifika

While our kaimahi are always aware that further changes can come from the forthcoming general election, we also continue to work with our respective ministries regarding shifts in policy to support locally led initiatives and decision-making. Teams across our Child and Family Services (CAFS) have shown resilience and innovation in the face of instability (find out more in our spotlight on the regions), while our Barnardos Early Learning (BEL) service has continued to make significant and positive shifts toward our break-even strategic goal, despite the challenges around teacher recruitment, increasing costs and operating within a fractured funding model.

As highlighted throughout this report, we can't do this mahi alone and we have continued to nurture strong reciprocal

relationships with iwi, Māori providers and a range of other services while strengthening our organisational capability and capacity. We are guided by Māori representation and voice right across Barnardos and teams across the country have been engaging locally with tangata whenua, helping Barnardos to ensure our practice meets the needs of whānau and tamariki Māori.

Local partnerships and collaboration are crucial to achieving our mission that every child shines bright. We ensure even the services we provide nationally, such as Intensive Wraparound Service and Family Breakdown Assessment Service, are embedded in their local communities and well connected to whānau and other stakeholders.

Our commitment to Māori and Te Tiriti o Waitangi guides our work and ensures our responsiveness to the needs of whānau who face continuing inequality. We know Māori and Pasifika tamariki are disproportionately impacted by those inequities and in the last 12 months, 42% of the tamariki, rangatahi and whānau supported by CAFS identified as Māori and 8% as Pasifika, while 22% of the tamariki engaged with our BEL services identified as Māori and 19% as Pasifika.

None of the work we have done would have been possible without our 700+ staff and network of 135 educators, dedicated to supporting tamariki and their whānau to thrive, alongside our donors and partners and the tamariki themselves who are always at the heart of everything we do.



Statement of Service Performance

Being Relevant

Barnardos aims to be a constant force for good, providing services, and developing initiatives and partnerships that evolve and proactively meet current and future needs.

We do this by:
Delivering the right services to the right people:

- Reflecting best practice and latest research, and responding to the needs of Aotearoa
- Progressing an integrated approach based on our unique combination of early learning and social services
- Responding to the needs of Pasifika, with services which work and developing targeted responses where needed
- Breaking new ground.

Working for our communities:

- Supporting teams to work with their communities in identifying, designing and delivering responses to local need.

Using our data and knowledge:

- Confidently demonstrating the impact we have in making a difference to communities, both now and into the future
- Using data to inform where we invest and develop services.

Child and Family Services

For our Child and Family Services, we measure our outcome by looking at whether the situation for the child has improved through the support of our LEAP service.

We also look at the number of referrals and client satisfaction survey responses.

The LEAP service is a coordinated package of support that is centred on the child or young person with the intention to deliver better outcomes for them and their families.

Through our LEAP service, we deliver social work support to tamariki and whānau facing multiple and complex challenges. It is a unique service – the type of support we offer is flexible; we adapt to the situation of the whānau and leave aside pre-designed programmes. The diversity of our staff and their skills means we can address multiple needs. By providing targeted support based on the strengths and needs of individuals and their

families, the LEAP service seeks to help tamariki feel safe and build strong, stable attachments with the people who care about them.

In 2021, ImpactLab, working with the year 2019's worth of our anonymised data, measured

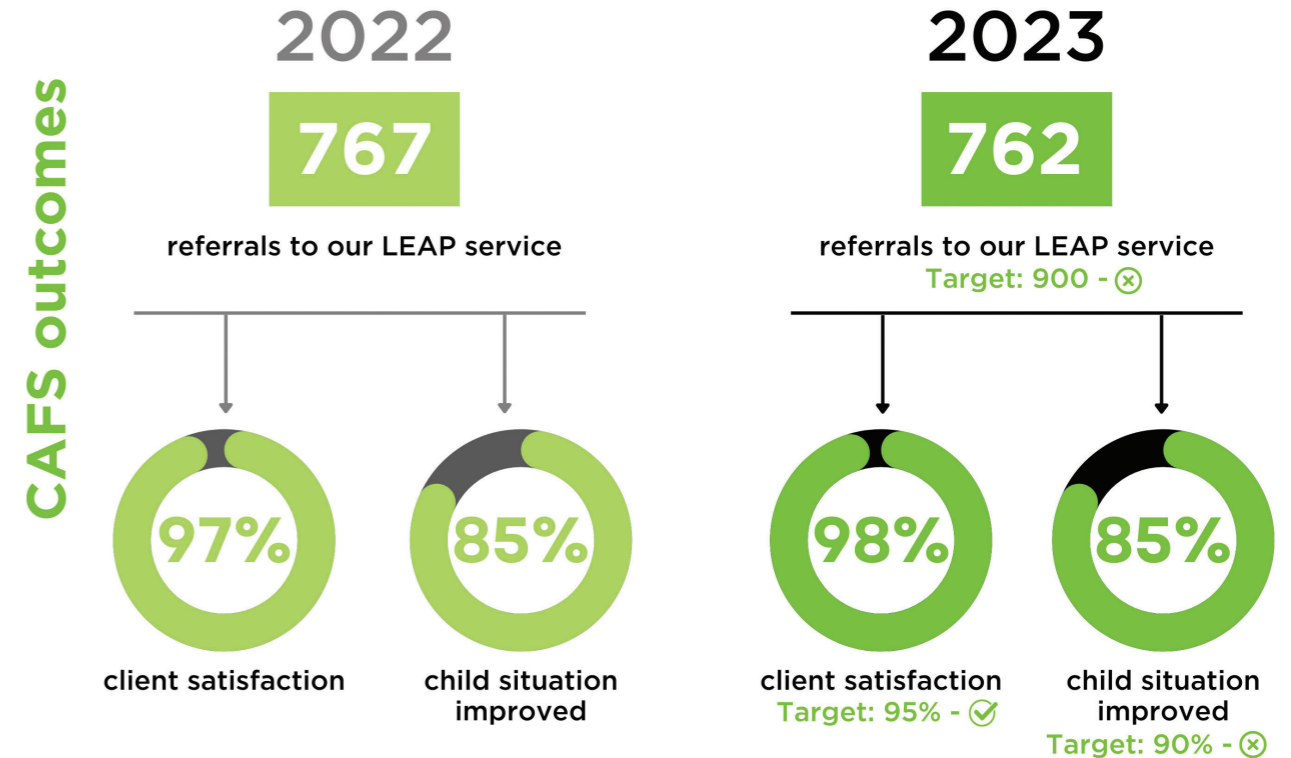
the cost of the service against the range of benefits LEAP brings. The report determined that LEAP generated a social value of nearly \$70,000,000 to Aotearoa, which is a social return on investment (SROI) of 1:18. **So, for every dollar invested in LEAP, we deliver**

\$18 of measurable good.

During 2023, the number of referrals to the LEAP service and the measure *Child Situation Improved* were both consistent with 2022, while the measure *Client Situation Improved* increased by 1% to 85%.

The following reports on our family support service, LEAP

✓ = on track ✗ = not on track



Early Learning Services

In our Early Learning Services, we measure our outcome by the quality of service we deliver and the number of children we deliver it to.

During the year, the number of children enrolled reduced due to the national shortage of qualified teachers. Our Home Based networks have seen 30

new educators start working with us (an increase of 76% from last year), and following a thorough review of Home Based operations, we expect

BEL outcomes

2022

2,508

tamariki benefited from BEL

1,231,008

hours of attendance



of our centres met the standards framework

2023

2,417

tamariki benefited from BEL

Target: 2,876 - ⊗

1,389,244

hours of attendance ✓



of our centres met the standards framework

Target: 100% - ✓

our child participation in Home Based to grow throughout 2024.

Barnardos Early Learning continues to deliver a quality service with 100% of the services meeting our Barnardos standards during the year. This year, BEL was visited by the Education Review Office (ERO) and successfully shared the organisational priorities for the year. We can happily report that our reviewers visited 13 services and considered them to be working within Akorangi; establishing the learning and organisational conditions (systems, processes and practices) and building shared understanding to improve quality towards realising equitable outcomes for children.

Being Sustainable

To achieve our mission and continue our mahi into the future, we need to be sustainable as an

organisation, both financially and environmentally.

Cash reserves

Barnardos aims to be financially sustainable by:

1. having a consistently sustainable early learning service able to invest in itself
2. entering into contracts that are fully funded
3. investing in fundraising to support our long-term ambitions
4. maintaining the Barnardos Foundation to create a permanent source of funding to support innovation
5. pursuing a 'digital first' strategy.

Along with regular financial reporting, Barnardos measures its financial sustainability by regular monitoring of our cashflow.

Barnardos does not exist to make a profit. Our financial

sustainability is measured by ensuring that we have sufficient cash reserves to meet the short-term operational cash flow needs of the organisation. Our cash reserves include all unrestricted funds, being the cash balance which is not allocated to a specific purpose.

A target of three months' cash reserves has been set to reflect this, which was achieved in 2023 in the face of higher costs and contract reductions in one of our main government contracts.

✓ = on track ⊗ = not on track

Cash and investments at year end ✓



2023
3 months cash reserves

Target: 3 months ✓



2022
3 months cash reserves

Emissions

Barnardos aims to be a leader in the charitable sector in reducing our carbon emissions.

We recognise that environmental sustainability is critical to both the wellbeing of the organisation and the wellbeing of tamariki and rangatahi. Ensuring every child shines bright also includes ensuring we don't degrade the environment they live in and doing what we can to minimise our footprint.

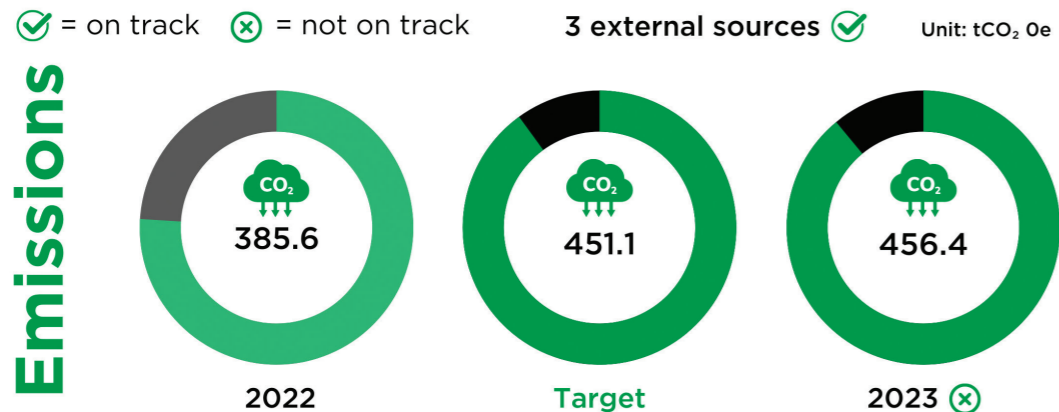
Barnardos also recognises that we are not in the position to purchase carbon offsets so

we must work as hard as we can to minimise our carbon emissions rather than offsetting them. We set an annual emissions target for the three sources our emissions primarily come from – air travel, motor vehicles and energy.

During 2023, there was a catchup in air travel as managers travelled to reconnect post COVID-19. This brought our air travel emissions to pre-COVID-19 levels. New video technology is planned to be rolled out in 2024 to assist with reducing the reliance on air travel and to reduce these emissions.

During the 2023 financial year, we introduced a further 18 new hybrid vehicles to replace 26 internal combustion engine (ICE) vehicles that had come to the end of their lease. This reduced the total emissions from these sources by 16% over the last two years. Further reductions are expected in 2024 as more vehicles are replaced with hybrids.

Our energy usage is also down as early learning centres are refitted with more efficient heating and insulation systems and offices are upgraded where we can.



Toby's story with FBA

The Barnardos Family Breakdown Assessment (FBA) Hub processed a referral for a young man called Toby* who was involved in Youth Justice Services. Toby was facing charges for burglary and car theft. He talked to us about having to take care of his younger siblings because mum was always out partying, drunk or asleep. There was never any food for the children or money to buy any, so he took it upon himself to acquire, through whatever means he could, the resources to support himself and his siblings. His dad has been absent since he was in primary school and dad was violent towards mum. Toby made it his job to make sure his siblings got to school, which meant he didn't. Toby talked about wanting to finish his education so that he could join the army or start an apprenticeship.

A Youth Payment based on Barnardos' assessment of family breakdown would contribute to this young person's ability to support themselves without offending. Money itself is not going to be everything that Toby needs, but we have made sure he has a youth coach, we have requested additional help for his younger siblings and his mum, and his school will need to play a big part in helping him stay engaged.

The FBA service assesses when a family breakdown has occurred, where there is no parent or caregiver able to care for the child fully, and helps the young person access benefits to help contribute to changing an otherwise negative life trajectory to a positive one, including in the case of Toby.

Contributing to the Sector

Barnardos aims to be a powerful advocate and to listen and act on the voices and experiences of those we work with along with developing sustained programmes of advocacy with our partners. We measure this by the number of times Barnardos provides written or oral submissions, input and feedback in relation to government policy, strategy or practice. The broader extent of our advocacy work can be read on page 22.

Submissions

✔ = on track ✘ = not on track

2022 11

2023 17
Target: 11 ✔

**To protect client, tamariki and whānau privacy, names have been changed in our stories and models have been used in photographs.*

Our Advocacy Strategy signed off this year recognises the three interconnected ways advocacy happens within Barnardos; at an individual level, organisational level and systemic level.

Our system-level advocacy is based on evidence and insights from Barnardos' operational experience. We aim to be a powerful advocate for the rights and needs of tamariki and whānau, and build relationships with external stakeholders to inform and influence system-level change.

Our Advocacy Strategy identifies three strategic priorities: child and whānau poverty; child and whānau safety; and child and youth mental wellbeing.

Our advocacy at an individual and whānau-centred level ensures access to rights, entitlements, and services with

a focus on empowerment. Staff advocate on behalf of tamariki and their whānau every day. Our mahi with flood-affected whānau in Auckland, Gisborne and Nelson where we saw families supported to access services for the first time is one example.

Our advocacy at an organisational level addresses issues which may impact negatively on Barnardos' practice, service delivery and viability. Barnardos played an important role in advocating for pay equity for social workers and is working towards achieving pay parity for our teachers.

Our advocacy at a systemic level addresses the structures, laws, policies, institutions, and conditions preventing tamariki and whānau known to Barnardos and beyond from being the best they can be. Through the Fairer Future

collaboration, we have been advocating for seven steps towards a fairer future and in the lead-up to Budget 2023, we were part of the launch of a report highlighting the impact of Ministry of Social Development debt on families.

We continue to provide feedback on the work of Te Aorerekura, the Government's Family Violence and Sexual Violence Strategy. We are on its Expert Advisory Group for Children and Young People, providing advice on mechanisms for children and young people's participation in the work of Te Puna Aonui.

We are also working closely with the Ministry of Education around the implementation of the Early Childhood Education (ECE) funding for two-year-olds. While this funding decision impacts all early learning services, we are specifically urging the Government to

commit to supporting the Home Based sector to develop a viable and secure provision for families across Aotearoa. We are also advocating for the Government to undertake a full review of ECE funding.

Barnardos believes in an Aotearoa where all children thrive because they have access to the care, education, health and supports they need, in ways that work for them. Advocacy is an important part of ensuring this is achieved for all tamariki.

“ We aim to be a powerful advocate for the rights and needs of tamariki and whānau, and build relationships with external stakeholders to inform and influence system-level change. ”





Proudly brought to you by Barnardos

Barnardos and Life Education Trust are joining efforts to support the mental wellbeing of tamariki across the country. School-aged children attending the Healthy Harold programme on health and wellbeing are now able to learn about the free counselling helpline, 0800 What's Up.

In 2022-2023

10,867



phone calls and chats answered

116 calls from tamariki in crisis where there was immediate concern for their wellbeing

80%

of chatters who answered our feedback survey found their discussion with our counsellor helpful

Main issues

42%

emotional and psychological (related to anger, grief and loss, loneliness, deliberate self-harm, mental distress and suicide)

28%

relationships

0800 What's Up

This year marked a significant milestone for 0800 What's Up, as our helpline turned 21 years old in September 2022! Over the last 21 years, our counsellors have answered approximately 1.6 million calls and over 29,000 chats. This special day was celebrated by everyone coming together over breakfast in Auckland, including the Minister for Children, Hon Kelvin Davis, Barnardos staff, former 0800 What's Up colleagues, past and present partners and stakeholders.

Over the last year, 0800 What's Up counsellors have responded to over 100 young people where there was immediate concern for their wellbeing. Our counsellors developed safety plans to de-escalate the immediate risk, and/or referred tamariki to specialised services, including mental health providers, Oranga Tamariki and the Police. The seriousness

of the issues has meant that recruiting skilled staff and providing ongoing training to our counsellors has been a key focus for the year.

To ensure every tamaiti and rangatahi knows about 0800 What's Up, Barnardos is excited to engage with other organisations to promote the service, including Life Education Trust, MediaWorks Foundation and Stroke Foundation. We are also very grateful to our funders and partners ensuring our helpline remains open, including Milford Foundation, Rank Group, OfficeMax and the Southern Stars Charitable Trust.

With the support of MSD and New Zealand Red Cross funding, we're able to promote and engage with schools in all flood-affected areas to help tamariki and rangatahi address challenges and difficulties they and their whānau have

faced due to the extreme weather events. The loss of homes, marae, livelihoods and increased parental stress and school disruption have exacerbated young people's anxiety levels.

“
Ever since I found What's Up, I am able to tell my stories and truths to someone other than my family. It has helped me to seek for clues on how to better myself in these types of positions and interact more with the outer world. Now, I can come on more often no matter what mood I am in and just talk about the day.
 ”

- 0800 What's Up user.



Amanda's story with 0800 What's Up

Amanda* is only 13 years old, but recent events in her life have brought about difficult emotions. Her dog Pickles recently passed away, and she has been feeling particularly lonely ever since. These feelings of loneliness have been exacerbated by the repetitive bullying she's experienced at school – both verbally and physically.

But Amanda wants to feel better – that's why she contacted 0800 What's Up. When she reached out to our helpline one evening, she quickly explained she had self-harmed not long before making the phone call and that she would seriously consider suicide if she kept having these kinds of thoughts and feelings.

She talked about Pickles, about the bullying, the loneliness, the anger, the grief... all these emotions she was feeling. That night, Amanda's feelings were heard and validated, which was an important step for Amanda.

There was no immediate threat to Amanda's safety. Amanda did say to her 0800 What's Up counsellor she didn't have any immediate intent to end her life at the time, but the thought would linger if she didn't feel better over time. The counsellor provided a safe space to hear Amanda's concerns and validate her thoughts and feelings. Together they explored what different steps Amanda could take to feel better, including hobbies, activities, or reaching out to

chat with 0800 What's Up again.

They also brainstormed the support available to Amanda and Amanda also asked her What's Up counsellor to talk directly to her mum.

The useful conversation with Amanda's mum helped the counsellor understand what other support Amanda could have.

Amanda hung up the phone feeling empowered to talk to her mum and reach out to the other supports available in her life. She also jotted down a list of things to do to make herself feel better. She knows she can reach out to What's Up again if she needs to talk to someone, and that someone can be the same counsellor if she wants.

**To protect client, tamariki and whānau privacy, names have been changed in our stories and models have been used in photographs.*

Te Korowai Mokopuna

Based in our Early Learning Centres, Te Korowai Mokopuna ensures that families can access needs-driven, wraparound support. No matter what challenges they face, we work with them to address these issues and walk alongside them for as long as it takes.

Barnardos runs Te Korowai Mokopuna across four Centres in Auckland and earlier this year, we expanded the service to East Christchurch.

Ōtautahi Christchurch

Barnardos ELC, Te Puna Oraka and Barnardos' CAFS share a space where they are able to support tamariki and whānau in the suburb of Shirley – a tight community facing multiple challenges which include lack of housing, financial stress, family violence, parenting struggles, and mental wellbeing and distress.

Te Korowai Mokopuna

addresses these challenges, thanks to the support of Lady Alport Barker Trust and Rātā Foundation. Present at Te Puna Oraka every day to check in with families at drop-off and pick-up times, our new Barnardos kaimanaaki worker has hit the ground running. They have built strong relationships with whānau and kaiako, engaged with the community, run whānau nights and parenting courses, and supported whānau to connect with their iwi and access support services and adequate housing.

Tāmaki Makaurau Auckland

As well as our work at four ELCs in South Auckland, Te Korowai Mokopuna also played a vital role in supporting flood-affected whānau in Auckland. In response to the extreme weather events, our kaimahi undertook outreach and welfare calls with whānau across South and West Auckland. Barnardos

staff were also based at the Māngere Evacuation Centre, working alongside other agencies to provide support to affected whānau not able to access Work and Income support. Where needed, we supported families to access other agencies and advice.

Through the support of Rank Group and Foundation North, Barnardos distributed over \$100,000 in Pak'nSave and The Warehouse vouchers to more than 100 households to address immediate needs, such as cleaning products, clothing, food, nappies, bedding, personal items and home appliances.

Te Korowai Mokopuna also distributed stationery donated by OfficeMax to support a return to school for tamariki after the floods.

Whānau continued to demonstrate great resilience

despite these weather events. For example, rangatahi and tamariki supported adults through emergency procedures as a result of the scaffolded safety planning and emergency response training Barnardos provided them as part of our holistic, whānau-centred approach to safety.

Barnardos is grateful to Foundation North, Joyce Fisher Charitable Trust, and the Jennifer Smith Charitable Trust for their support of this integrated tamariki and whānau-centred initiative.

158

whānau in Ōtautahi have been reached through our Te Korowai Mokopuna service since opening in early 2023.

130

flood-affected whānau in Auckland received support from Barnardos in the last year.



Manaia's story with Te Korowai Mokopuna

Manaia* has a beautiful soul and her sense of humour, even present when sharing one of the toughest times in her life, is a true reflection of her strength in adversity.

Manaia is also a mother of five who cares deeply about her tamariki. She chooses her words carefully as she shares her account of the floods hitting Tāmaki Makaurau in January 2023. And what she tells is astonishing.

"I heard my kids screaming and my daughter ran to me to tell me what was happening. When I went to the sleepout, my kids were terrified. The place was totally flooded."

"I was scared but, as a mother, you just don't have time for that. My fears were not my own, but for my children who were not prepared."

The water in the sleepout completely destroyed its foundations, but it also impacted the children who no longer want to sleep there.

Like many families, they lost a lot of belongings that night and, like many, the floods were unexpected. In an environment where affording basics is becoming harder each day, unforeseen costs like those brought about by the floods add a huge amount of pressure. Then there is the trauma of that night, for the children mainly, and the recurring fear of more rain, more

wind and new flooding. Added to that is the stigma around asking for help.

But, despite all that, Manaia's courage carried on in the days that followed the floods. And, despite not liking asking for help, she went to the evacuation centre in Māngere to see what support was available for her whānau.

"Leanne [Barnardos Social Worker] said hello and casually introduced herself. She made me feel so comfortable, while at the time, I was nervous to be standing in line and felt embarrassed about being there. But she was just amazing," explains Manaia.

"She started talking about Barnardos and the programmes, and she said to just try it. And I did, and I am glad I did."

After meeting with our social worker, Manaia received some vouchers as part of our support to flood-affected families, as well as some stationery for her children.

"I thought it would be maybe \$50, but it was about \$800 worth of vouchers! I have never had that in my life. It was great, it was a blessing, it was overwhelming. Thank you, Barnardos."

Read more about how we have supported other mums like Manaia and their whānau through Te Korowai Mokopuna on page 28.

**To protect client, tamariki and whānau privacy, names have been changed in our stories and models have been used in photographs.*





CAFS Upper North Island

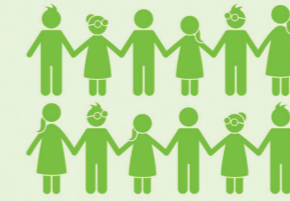
- Staff adapted our services to meet the immediate and then long-term needs of flood-impacted whānau through our Te Korowai Mokopuna service (read more on page 28).
- We expanded our Paiheretanga service from South Auckland to West, Central and North Auckland, to meet the growing number of families with multiple and complex needs. Paiheretanga builds the capacity of families to create a more stable home environment for their tamariki and reduce the need for state intervention. We work intensively with about 100 families a year, but know that, given the need in the community, many more could benefit from the programme.
- The rangatahi we care for across our Foster Care and Specialist Group Homes have achieved significant successes in areas such as sports and education. We have contributed to strengthening whānau connection, and wherever possible supported these rangatahi to return home.
- As part of Barnardos' LEAP service in Whangārei, we launched the Kia Tupu (to thrive) programme in partnership with local schools. Kia Tupu equips tamariki with the life

skills that improve their mental wellbeing when facing issues such as anger management, grief and relationships. We've run programmes for over 40 tamariki.

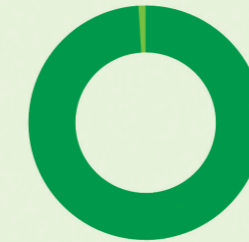
- In the Waikato, Kia Māia, our service for rangatahi who have been impacted by family violence, continues to address highly complex situations. Through a strong partnership with all community partners supporting these families, we have seen great outcomes, such as rangatahi entering employment or education, teen parents maintaining the care of their tamariki through the implementation of safety plans, and a reduction in the levels and frequency of family violence.
- We've developed our Women's Safety Programme in the Waikato in response to increasing demand. The increase in Ministry of Justice referrals reflects a growing community need and the ability of our team to respond with targeted and effective programmes.
- Staff across the Upper North increased their capacity to implement Whakapapa Pounamu, our Child and Family Services' bicultural practice framework, through noho marae, professional development and attending the Wall Walk workshop.

During 2022-2023

11,683



tamariki, rangatahi and caregivers helped through our Child and Family Services in the Upper North Island.



99%

of clients were satisfied upon the closure of their service.



The four-hour Wall Walk interactive workshop 'walks' through time and key events in the history of Aotearoa and its bicultural relations to help understand the impact of legislation on today's social outcomes and the impact for Māori and for Aotearoa as a whole. This learning opportunity is now a key foundation for developing Barnardos' cultural awareness and has been rolled out in Auckland, Wellington and Christchurch in the last year.



BEL Upper North Island

- The strong relationship between BEL and CAFS allowed quick actions to support flood-affected whānau enrolled in our ELCs in South Auckland through our Te Korowai Mokopuna service (read more on page 28). While in West Auckland, kaiako and Home Based educators were able to refer flood-affected whānau to Barnardos social workers for support.
- In Waikato, our play therapist from our CAFS team shared her expertise with kaiako and helped them work alongside tamariki with a wide range of behaviours. This new initiative highlights the determination to work as one team to support tamariki to thrive.
- We were pleased to see the ENGAGE programme being rolled out in ELCs and Home Based networks across the Upper North region. ENGAGE develops children’s self-regulation skills through intentional play. Over the coming year, we are excited to have more of our staff trained to support the rollout to services across the motu.
- Our visiting teachers, educators and tamariki from our Home Based network across Tāmaki Makaurau were busy exploring their neighbourhood and making the most of what

the city has on offer. Activities included trips to Stardome Observatory and Planetarium for Matariki, Ambury Farm to visit the animals and Butterfly Park West to investigate the insects.

- Sustainability has been an important focus for our Clendon and Manurewa ELCs, where we have supported tamariki to be kaitiaki of the earth through the setup of new garden beds, alongside learning about composting and sustainable waste practices. Both ELCs have entered again the annual Eye on Nature Creative Arts Competition which had the theme of waste, making use of sustainable materials and re-purposed waste. Having the additional harvest of veggies is also making a big difference for the whānau enrolled and the wider community, helping alleviate some of the pressures brought about by the rising cost of living.
- Across the region, we have carried on our collaborations between our ELCs and local schools — we are supporting pēpi whose parents are enrolled at the Henderson Teen Parent Unit, we are providing extra kai from our garden to whānau at the Manurewa East School and we had tamariki from Ōtara ELC perform for Matariki at a concert at Sir Edmund Hillary Collegiate.



8  early learning centres

5  Home Based networks

During 2022-2023

950

tamariki benefited from Barnardos Early Learning



The Governor-General, her Excellency The Right Honourable Dame Cindy Kiro, visited our Henderson ELC as part of her visit to the teen parenting unit at Henderson High School. It was great to have the Governor-General and her team visit and interact with our tamariki and BEL kaiako.



CAFS Lower North Island

- After Cyclone Gabrielle, we provided assistance to 20 families through the distribution of vouchers, phones and resources, whānau were often referred in from our community partners, and many just called into our office for help. We continued to support whānau up the East Coast, despite the challenging access. Months on from the floods, we are seeing an increase in concerns about financial insecurity, emotional wellbeing and youth need. Our work supporting flood-affected whānau will continue in a variety of ways and with our partners.
- Despite the cyclone, we opened Awhi Tairāwhiti, a new service (read more on pages 37 and 38).
- Due to an identified need in the community for local agencies to upskill themselves in dealing with whānau impacted by family violence, our teams across the region have taken on proactive roles in the sector. In Gisborne, we continued to coordinate and upskill the Family Violence Network by organising a variety of trainings, while in Taranaki, we have upskilled our kaimahi in family and sexual violence under the Te Aorerekura Grant.
- At the community's request in Taranaki,

we now deliver Incredible Years Autism. The team is making a considerable effort to support whānau with children with mental health disorders, including through advocacy for these families to access the right services, supporting parents to get their tamariki back into school. Thanks to the support of Toi Foundation, we have been able to carry out delivery of our LEAP service in the region.

- Young people who become parents often need a bit more help. Our new worker in the Teen Parent Unit in Palmerston North has been on hand to help with parenting skills, education, healthy relationships and other services. We have also increased our support for post-natal parents via the Bumps to Babies team, offering a new drop-in service.
- We were pleased to see one of our Barnardos Intensive Wraparound Service social workers invited to be on the panel of the SSPA conference in Wellington.
- Because of the increase in population throughout the Kāpiti Coast and the Horowhenua District, we've noticed an increase in demand for our Child Safety Programme. We have delivered nine of these programmes through schools in Levin and with individual clients.

During 2022-2023

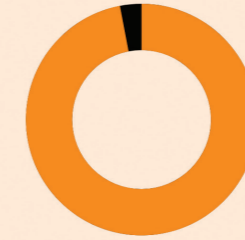
7,172



tamariki, rangatahi and caregivers helped through our Child and Family Services in the Lower North Island.



CAFS



97%

of clients were satisfied upon the closure of their service.



Opening of Awhi Tairāwhiti. Awhi Tairāwhiti, which means 'embracing the people of Tairāwhiti', is a responsive service that focuses on providing quality early learning alongside wraparound family support, parenting advice and programmes to whānau where required.



BEL Lower North Island

- Building on what we have learnt from Te Korowai Mokopuna (read more on page 28), Barnardos launched Awahi Tairāwhiti on 4 April 2023 in Gisborne. Awahi Tairāwhiti is our first integrated early learning and child and family service meeting the needs of the community. The service will ultimately be a community hub for parents and caregivers to find out information about what to expect as a parent, how to best support their child's development and where to access other services. Parents whose tamariki attend the centre can also participate in Barnardos' workshops and programmes. Combining early learning with early help is one of the best investments we could make in our children and Aotearoa. The Barnardos Foundation also committed on the day to make its first grant to Awahi Tairāwhiti (read more about The Barnardos Foundation on page 45).
- We were very excited to have welcomed Hon Jo Luxton, Associate Minister of Education, at our Porirua Early Learning Centre in April 2023. And following the Government's announcement of a significant investment in Early Childhood

Education as part of Budget 2023, our Lower Hutt Early Learning Centre received Hon Jan Tinetti, Minister of Education. Both visits highlight the valuable and trusted relationships that Barnardos holds across the education sector.

- It was an exciting time to finally hold our leaders' conference in November for our centre managers and visiting teachers. It was an opportunity to connect, celebrate being back together, work on our shared vision and gain some learning.
- We also organised a professional learning development conference for our Home Based educators. The day included lots of learnings, such as the different styles of play, National Education Learning Priorities, how to run a successful business, a trauma-informed session run by our Barnardos Child and Family Services team and even a demonstration on car seat set-up.
- We received our first and hugely positive Education Review Office Akanuku for our Lower Hutt and Wellington Central Early Learning Centres this year.



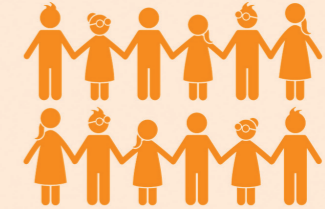
9  early learning centres

5  Home Based networks

During 2022-2023

878

tamariki benefited from Barnardos Early Learning



Hon Jan Tinetti, Minister of Education, meeting with tamariki from our Lower Hutt Early Learning Centre.



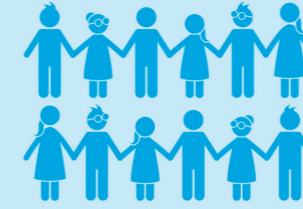
CAFS South Island

- The Nelson flooding in August impacted many families already connected to Barnardos, with several who had to leave their homes. Our team distributed vouchers to whānau to meet basic needs, we kept in touch in times of high stress and offered different ways for them to engage, including online for areas where physical access remains difficult.
- In partnership with Victory Community Centre in Nelson, we offered parenting courses to a large group of over 20 newly settled former refugee families utilising several interpreters.
- In partnership with Te Whare Hauora, we promoted the Building Awesome Whānau programme, and we took the lead in organising the Mana Ake School, Social Services and Health Expo that over 300 professionals from the community attended.
- Our Barnardos Hub in Shirley, Christchurch, continues to provide holistic, whānau-centred support through multiple touchpoints. Bringing together our Te Puna Oraka ELC, Te Korowai Mokopuna (read more on page 28), Mana Ake, and our Children’s Supervised Contact, the hub offers multiple opportunities for collaborative work across our services and the wider

community, including with the Shirley Village Project, Kahu Matarau and Māori Wardens.

- A special thank you to our funders like the Rātā Foundation whose long-term support enables us to continue our mahi across the South Island.
- We have also successfully transitioned rangatahi between our care services, whether this be from a care whare to a community or supporting rangatahi in our community homes with foster care providing respite (read about Frank’s story with our care services on page 44).
- Our social workers in 19 schools in Southland have provided a key post-COVID-19 service supporting whānau and tamariki engaging back in school. We’ve tailored our offering to the needs of tamariki, including around grief, resilience, emotional regulation, and friendship skills. And we’re grateful to Community Trust South, ILT Foundation and Aotearoa Gaming Trust for their long-term support of our services in Southland.
- We’ve adapted to the change of funding priorities from Oranga Tamariki in Oamaru where our long-term Strengthening Families service has been repurposed as our LEAP service, giving us the ability to widen the scope of the service to meet local need.

During 2022-2023

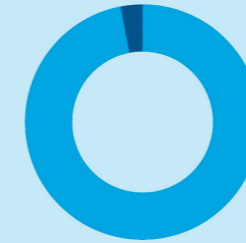


6,456

tamariki, rangatahi and caregivers helped through our Child and Family Services in the Lower North Island.



CAFS



96%

of clients were satisfied upon the closure of their service.



Both in our community and our care services throughout the South Island we have launched Whakapapa Pounamu, our Child and Family Service bicultural practice framework, ensuring staff had their own pūrākau experience. In addition, a noho marae was held in the last year for all the Child and Family Services leadership team at Rehua Marae.



BEL South Island

- We're thrilled to have integrated Te Korowai Mokopuna at Te Puna Oraka ELC. Due to a need to support the social challenges of tamariki and whānau enrolled at our centre, we now have one kaimanaaki worker working alongside families, enabling kaiako to focus on teaching and learning and strengthening connections with whānau and the wider community (read more about Te Korowai Mokopuna on page 28).
- With Cromwell as a growing community and high demand for early childhood education and care (with some centres having a two-year waiting list), we opened a new Home Based service in the area in October 2022. Our growing number of educators are able to provide Home Based learning alongside our Early Learning Centre to the tamariki in their community and meet an important need. Our Cromwell Early Learning Centre was fully refurbished in November 2022 and now with a fantastic updated and on-brand environment, we have enhanced the opportunity to celebrate the uniqueness of every child.
- Barnardos Early Learning Centre in Kaikōura was thrilled to receive new outdoor play

equipment, including a new bridge, climbing boxes, monkey bars and a slide donated by the Kaikōura Community Op Shop Trust. Tamariki at the Centre love their new playground.

- Barnardos' Hornby Pasifika Early Learning Centre was invited to take part in research conducted by CORE Education in partnership with the Rātā Foundation. The aim of the research was to support and establish successful transitions for Pasifika tamariki from early childhood education to school. It involved our kaiako, whānau and tamariki sharing their journey to amplify Pacific perspectives in the hope that it would support educational changes to current practice and mobilise strategies to influence system-level change.
- The centre managers and visiting teachers in the South Island came together for a hui in March 2023. Based around Barnardos' values, it was a great opportunity for our leaders to listen, hear and reflect as a team, despite the different contexts in which each area operates. As a way to deepen leaders' understanding of Barnardos' full breadth of work, the team also visited Te Poutama Ārahi Rangatahi, one of our care whare for rangatahi with at-risk behaviour, which was a very enriching experience for our staff.



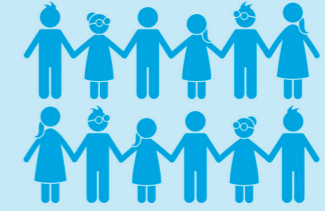
5  early learning centres

3  Home Based networks

During 2022-2023

589

tamariki benefited from Barnardos Early Learning



Kaiako from our Hornby Pasifika Early Learning Centre at the Minister of Education's Pasifika Symposium, a special learning opportunity for our kaiako to better care for our Pasifika tamariki.

Frank's story with our care services

We've had lots of opportunities this year to help care-experienced tamariki and rangatahi thrive, and we would love to tell you more about one of them.

Frank* lives in one of our residential homes. His life and education journey haven't always been easy. Frank's home has not always been safe and stable for him and his siblings. Frank's whānau has talked about Frank being really clever, winning mathematics and spelling awards

when he was younger, but Frank recalls always 'hating school, and not being understood by his teachers'.

At our whare, Frank has been able to form relationships with his education team where he is able to learn with their guidance. With the stable and supportive staff structure that our residence has provided him, he has been able to make some amazing changes and is reaching his true potential.

He has enjoyed gaining his NCEA

level 1 and working on his NCEA level 2, and he recently won the World Maths Day competition, a nationwide competition for Year 10 students. He's also gained his restricted driver's licence and a first aid certificate.

At our whare Frank has been able to grow and develop into a young man who is able to face the challenges he has had, and learn from them to make changes for his future – "a future which is now full of hopes and dreams", says Frank.

**To protect client, tamariki and whānau privacy, names have been changed in our stories and models have been used in photographs.*

Thank you

We would like to express our deepest gratitude to the thousands of New Zealanders who made a donation toward helping tamariki, rangatahi and their whānau thrive over the past year. The support provided by individuals, community groups, trusts, businesses and other organisations has been remarkable. It's through their support that we can provide essential services, nurture potential and build stronger communities.

The Sarah Lilli Fund, established in 2006 by the Payne Family in memory of their daughter, has continued to benefit numerous young individuals. It has not only offered financial assistance but also opened doors, created opportunities for personal growth, and has helped tamariki to create lasting memories.

We'd like to express huge thanks to our corporate

partners, Milford Foundation, OfficeMax, Hyundai, Ricoh, FleetPartners NZ, and AMC Commercial Cleaning for their support in empowering tamariki, rangatahi and whānau. Their ongoing commitment plays a pivotal role in bolstering our efforts to have a positive and lasting impact within the community. We are grateful for their generous contributions and the diverse range of ways in which they do this.

We are hugely grateful to receive support from Te Puna Tahua New Zealand Lottery Grants Board contributing significantly to our ability to deliver services. This year, we were thrilled The Lion Foundation increased their support to Barnardos.

We would also like to acknowledge the passing of Dr John Sarfati from Wellington who gave generously to Barnardos for over 28 years, in particular to support children

at Christmas. Dr Sarfati certainly made a huge difference and will continue to do so this coming Christmas with a gift made before his passing.

The Barnardos Foundation

This year, we introduced the Barnardos Foundation, a capital endowment trust. The Barnardos Foundation guarantees that those who leave a gift in their Will can have peace of mind knowing that their gift will provide long-term financial support to Barnardos. The Foundation will be funding projects aimed at helping Barnardos innovate, research and develop services that will make a lasting difference to whānau across Aotearoa.

The Foundation gifted its first grant in April 2023 to Awhi Tairāwhiti, our new Barnardos service in Gisborne (read more on pages 37 and 38).



We are also grateful to all our donors who make a profound and lasting difference in the lives of tamariki, rangatahi, and their families through the powerful act of leaving a gift in their Will.

- Estate of Margaret Elizabeth Warren
- Estate of Hamish Alexander Skinner Stewart
- Estate of Marilyn Nola Lattimer
- Estate of Wilfred Henry Webling
- Estate of Rosemary Ann Simpson
- Julia Choyce Memorial Trust
- Estate of Charles Leslie Turner
- Estate of Edna Rosemary Skinner
- Jeremy Porter Charitable Trust
- Estate of Shirleen Ann Maria Ericson
- Estate of Barry John Prosser
- Wallace Trust Fund
- Estate of Margaret Ann Tibbles
- Estate of Mrs Theresia Jeanette Leermakers
- Charles & Vera Thrush Charitable Trust
- Estate of Kevin James Hammond
- Estate of Alan David Anderson
- Roger Silson Charitable Trust
- Estate of Hannah Williams Dick-Moir
- Sybil Lane Charitable Trust



Thanks to our corporate and philanthropic partners

Joyce Fisher Charitable Trust



Other Partners

ANZ Staff Foundation
 AMC Commercial Cleaning
 Aotearoa Gaming Trust
 BayTrust
 Christchurch Casinos Charitable Community Trust
 Farina Thompson Charitable Trust
 Four Winds Foundation
 Glenice & John Gallagher Foundation
 Holdsworth Charitable Trust
 Hugh Green Foundation
 Hutt Mana Charitable Trust

ILT Foundation
 Jennifer Smith Charitable Trust
 Jones Foundation
 Kaikoura Community Op Shop Trust
 Kiwi Gaming Foundation Ltd
 Jones Long Family
 Mainland Foundation
 Marlborough District Council
 Maurice Carter Charitable Trust
 MediaWorks Foundation
 MSD Community Support Fund

Nelson City Council
 New Zealand Red Cross Disaster Fund
 One Foundation
 Rank Group
 Ricoh
 Rodmor No 2 Charitable Trust
 Southland Care and Welfare Trusts
 Thomas George Macarthy Trust
 Trust House Foundation
 Trust Waikato
 WEL Energy Trust

Max's story with BEL

At Barnardos, tamariki are at the heart of what we do, and when Oranga Tamariki contacted one of our Barnardos Early Learning Centres to ask if we could enrol a child with challenging needs, we did.

Max* is four years old and he had never been in a centre. He was removed from his whānau – he's no longer allowed to see his parents and was separated from his siblings. He was known for running away from home often as there was no fence around the emergency accommodation he was living in. Oranga Tamariki approached BEL because his temporary caregiver needed to go to work, and Max had been turned away from every other centre in town.

Despite the challenges we were informed about, our team knew Barnardos was the right place for Max. We provide a safe place for tamariki to be loved and cared for, so the team enrolled Max.

Our amazing kaiako applied every positive guidance strategy they knew, implemented regular routines, calmness, and many, many cuddles. Eventually, their 'little escape artist' started to feel a sense of belonging and stopped trying to climb out of the fence.

The team also reached out to our CAFS team as Max didn't have any toys and very few belongings. With some funding available, we were able to offer a bag of toys and clothing for Max, and Max was able to keep his

own toys, for the first time in his life. Barnardos kaiako have supported Max, the caregiver, and Oranga Tamariki with the transition to a new whānau in a new home, and kura, by making a social story – pukapuka of photos of the people and place that the child is going to. This supports the child to talk about whānau and the new home with kaiako, caregivers, and to see these people as familiar, and positive.

While there are still behavioural challenges, there are also a lot of cuddles, and the biggest smiles with Max.

"When your team evaluates your successes for this year, this child needs to be one of your successes, as your whole team has done such a good

job supporting this child," said the Oranga Tamariki worker.

Everyone has learnt something through this journey. Max has learnt that there can be consistency, unconditional kindness, and love. Barnardos kaiako have learned patience, empathy, and the importance of staying calm and consistent, while the Oranga Tamariki worker said they had understood more about how behaviour can be linked to a lack of control in a child's world and that behaviour is communication.



Mā te pā te tamaiti e whakatipu, it takes a village to raise a child, and our Barnardos teams are privileged to be part of Max's village.



*To protect client, tamariki and whānau privacy, names have been changed in our stories and models have been used in photographs.

Summary Financial Statements

Whakarāpopototanga Tauākī Pūtea

Statement of Comprehensive Revenue and Expense

For the year ended 30 June 2023

	Group 2023 \$'000	Group 2022 \$'000
REVENUE		
Revenue from Non Exchange Transactions		
Government Funding	46,346	41,973
Funds Raised by Barnardos	6,848	7,147
Other Grants & Income	387	387
Revenue from Exchange Transactions		
Fee Income	3,255	2,644
Other Income	152	131
Interest from Investments	573	108
Total Revenue	<u>57,561</u>	<u>52,068</u>
Expenses		
Employees	43,601	38,841
Administration	5,201	4,291
Occupancy	3,475	3,241
Fundraising	1,384	1,261
Service Delivery	2,331	2,396
Depreciation & Amortisation	1,394	1,325
Total Operating Expenses	<u>57,386</u>	<u>51,355</u>
Total Operating Result	175	713
Fair Value Gain / (Loss) on Investments	401	(418)
Capital Funding	113	-
Contribution to Reserves	1,113	-
Provisions	(360)	-
Impairment Loss	(90)	-
Net Surplus/(Deficit)	<u>1,352</u>	<u>295</u>
Total Comprehensive Revenue & Expense	<u>1,352</u>	<u>295</u>

Summary Statement of Financial Position As at 30 June 2023

	Group	Group
	2023	2022
	\$'000	\$'000
Total Non Current Assets	18,078	17,357
Total Current Assets	12,674	11,303
Total Assets	<u>30,752</u>	<u>28,660</u>
Total Equity	22,362	21,010
Total Non Current Liabilities	250	230
Total Current Liabilities	8,140	7,420
Total Liabilities	8,390	7,650
Total Equity and Liabilities	<u>30,752</u>	<u>28,660</u>

Summary Statement of Changes in Equity For the year ended 30 June 2023

	Group	Group
	2023	2022
	\$'000	\$'000
Opening Accumulated Funds	21,010	20,715
Total comprehensive revenue and expense	1,352	295
Closing Accumulated Funds	<u>22,362</u>	<u>21,010</u>

Summary Statement of Cash Flows For the year ended 30 June 2023

	Group	Group
	2023	2022
	\$'000	\$'000
Net cash flows from operating activities	3,329	3,535
Net cash flows applied to investing activities	(7,294)	(4,652)
Net increase in cash and cash equivalents	<u>(3,965)</u>	<u>(1,117)</u>
Opening cash brought forward	5,653	6,770
Net increase in cash and cash equivalents	(3,965)	(1,117)
Closing cash and cash equivalents carried forward	<u>1,688</u>	<u>5,653</u>

Notes to the Financial Statements

For the year ended 30 June 2023

1. Reporting Entity

The consolidated financial statements for the year ended 30 June 2023 comprise the activities of Barnardos New Zealand Incorporated and the Barnardos New Zealand Foundation (the Group) and were authorised for issue in accordance with a resolution by the Board on 19 October 2023.

Barnardos New Zealand Incorporated (Barnardos NZ) is registered as a charity under the Charities Act 2005. Barnardos NZ is in the business of providing social service support and early learning services for children and families, rather than making a financial return.

Barnardos New Zealand Foundation (the Foundation) was established on 18 August 2022 and is registered as a charity under the Charities Act 2005. The Foundation was established to support innovation, service development and large projects which have an enduring impact on Barnardos mission.

Barnardos NZ and the Foundation are public benefit entities for the purpose of financial reporting in accordance with the Financial Reporting Act (2013).

Barnardos NZ's registered office is at 100 Tory Street, Wellington, and the Foundation's registered office is c/- Duncan Cotterill, 50 Customhouse Quay, Wellington. Both entities are societies incorporated under the Charitable Trusts Act 1957 and incorporated in New Zealand.

2. Summary Financial Statements

The summary financial statements have been extracted from the full financial statements of the Group. The summary financial statements comply with PBE FRS 43: Summary Financial Statements. The summary financial statements cannot be expected to provide as complete an understanding of the financial performance and financial position of the Group as the full financial statements. No information extracted from the full financial statements has been restated or reclassified.

The functional and presentation currency for these financial statements is New Zealand Dollars rounded to the nearest thousands of dollars.

A set of the full financial statements, prepared in accordance with Tier 1 Public Benefit Entity

Standards, can be obtained by contacting the Chief Financial Officer, Barnardos New Zealand, PO Box 6434, Wellington 6141.

The full financial statements which were authorised for issue by the Board on 19 October 2023 have been audited by EY who issued an unqualified opinion with no explanatory paragraphs dated 19 October 2023.

3. Contingent Liabilities

A Royal Commission of Inquiry into Historical Abuse in State Care and in the Care of Faith-based Institutions was established by the Government on 12 November 2018. The work of the Inquiry commenced in 2019 and is due to present its final report on 28 March 2024.

The Inquiry's definition of 'state care' covers care facilities and early childhood education. During the period of time under examination by the Inquiry, Barnardos was contracted to the Government to provide care services on behalf of the Government, and also provided early childhood education. In January 2022 The Commission requested information on Barnardos Care Services for inspection

purposes only. The information has been returned to Barnardos with to date no further follow-up.

The Inquiry is empowered to look into abuse alleged to have happened in state care settings over the 50 year period from 1 January 1950 to the end of 1999. Although the Inquiry may make findings of fault, it has no power to determine the civil, criminal, or disciplinary liability of any person.

Whilst Barnardos currently has had no formal complaint made against it resulting from the publicity generated by the Inquiry, it is possible complaints may emerge. Even if they did, there is uncertainty as to whether liability will rest with the state or the care provider for any financial compensation.

4. Contingent Assets

There are no contingent assets as at 30 June 2023 (2022: \$Nil).

5. Events Subsequent to Balance Date

There have been no events subsequent to balance date that require disclosure.

Independent Auditor's Report

To the members of Barnardos New Zealand Incorporated - Report on the summary financial statements and Statement of Service Performance

Opinion

The summary financial statements on pages 51 to 55, which comprise the summary consolidated statement of financial position as at 30 June 2023, the summary consolidated statement of comprehensive income, summary consolidated statement of changes in equity and summary statement of cash flows for the year then ended, related notes, and the statement of service performance on page 11 to 21, are derived from the audited consolidated general purpose financial report ("Performance Report") of Barnardos New Zealand Incorporated and its subsidiaries (together the "Group") for the year ended 30 June 2023.

In our opinion, the accompanying summary financial statements and statement of service performance are consistent, in all material respects, with the audited Performance Report, in accordance with PBE FRS43: Summary Financial Statements issued by the New Zealand Accounting Standards Board.

Summary Financial Statements and Statement of Service Performance

The summary financial statements and statement of service performance do not contain all the disclosures required for full financial statements under generally accepted accounting practice in New Zealand. Reading the summary financial statements and statement of service performance and the auditor's report thereon, therefore, is not a substitute for reading the audited Performance Report and the auditor's report thereon. The summary financial statements and the audited Performance Report do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial statements.

The Audited Performance report and Our Report Thereon

We expressed an unmodified audit opinion on the audited performance report in our report dated 27 October 2023.

Other matter

The corresponding figures in the service performance information of the Group, being those measures related to the year ended 30 June 2022, were not audited.

Board Members' Responsibilities for the Summary Financial Statements and Statement of Service Performance

The Board Members are responsible on behalf of the Entity for the preparation of the summary financial statements and Statement of service performance in accordance with FRS43: Summary Financial Statements.

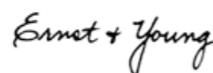
A member firm of Ernst & Young Global Limited

Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary financial statements and statement of service performance are consistent, in all material respects, with the audited performance report based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA (NZ)) 810 (Revised): Engagements to Report on Summary Financial Statements.

Other than in our capacity as auditor we have no relationship with, or interest in, the entity.

Partners and employees of our firm may deal with Barnardos on normal terms within the ordinary course of trading activities of the business of Barnardos. We have no other relationship with, or interest in, Barnardos.



Chartered Accountants
Wellington
27 October 2023

Government Funding Subsidies For the year ended 30 June 2023

In accordance with the Ministry of Education requirements we report the following:

Centre/Network	Low Socio Economic	Special Needs	Isolation	Language	Total
Auckland Central South	4,636	4,023	-	-	8,659
Huia-Gisborne	1,270	1,102	-	-	2,372
Manawatū	9,425	8,184	-	-	17,609
Southland Two	4,690	4,075	-	-	8,765
Wellington Tahī	7,097	6,156	-	-	13,253
Clendon	50,311	23,632	-	-	73,943
Cromwell	0	-	3,216	-	3,216
Hastings	35,314	13,400	-	-	48,714
Hornby Pasifika	24,913	11,277	-	4,549	40,739
Kaikōura	0	-	3,216	-	3,216
Māngere	66,942	25,404	-	-	92,346
Manurewa	47,304	17,949	-	-	65,253
Ōtara	71,228	33,498	-	-	104,786
Palmerston North	6,923	5,996	-	-	12,919
Porirua	25,000	9,487	-	-	34,487
Te Puna Oraka	17,349	7,844	-	-	25,193
Turua	10,250	8,883	-	-	19,133
Wainuiomata	17,599	7,963	-	-	25,562
Total	400,311	188,873	6,432	4,549	600,165

Equity funding was used in the following ways:

- To provide additional resources and equipment, to support the provision of learning environments that meet the local needs of the community in which the service is placed.
- To provide our kaiako with ongoing access to professional learning and development that supports them to improve

practice when working with our tamariki.

- To attract highly capable kaiako in areas of isolation or where tamariki and whanau require additional wrap around support.

The use of this funding enables Barnardos Early Learning to deliver to the unique needs of each community and provide all our tamariki with the strong foundations for the future.



In September 2023, long-standing Barnardos Board Member, amazing New Zealander, leader, and champion of the Barnardos kaupapa, Robyn Corrigan, passed away. Thank you, Robyn, for your guidance and incredible mahi over the years. Our thoughts are with Robyn's whānau.

E te whaea
 He pōuri ngā kaimahi ki Te Poutama Ārahi
 Rangatahi me ngā Barnardos katoa
 kei te titiro te panui ka hinga koe
 He ora ana ia
 Ko ia te matapoporetanga o te iwi
 Ko te ua i te rangi
 Ko te ua i tātou hamo
 Haere atu rā ia
 Haere ki te wāmamao
 No reira
 Moe mai, moe mai i tō moenga roa
 Haere atu rā

The staff at Te Poutama Ārahi Rangatahi and all our wider Barnardos whānau were saddened by the news that you have fallen

While you were living
 you were cherished by the people

The rain from the heavens
 is now matched by our tears

We bid farewell
 as you depart to eternity
 Sleep, sleep in your long sleep

Farewell

Quick Reference Guide

Akunuku	assurance review
Aotearoa	New Zealand
Awahi Tairāwhiti	name given to Barnardos' integrated service in Gisborne
BEL	Barnardos Early Learning
CAFS	Child and Family Services
ELC	Early Learning Centre
hui	meeting
kaiako	teacher
kaimahi	worker
kaitiaki	guardians
Kahu Matarau	collaborative community work project
kai	food
kaimanaaki	support worker
Ka kite ano	see you again (colloquial)
Kia Māia	name given to Barnardos' service for rangatahi who have been impacted by family violence
Kia ora ano tātou	hello again everyone (informal greeting)
Kia Tupu	name given to Barnardos' service in Whangārei
LEAP	name given to Barnardos' service providing social work support to tamariki and whānau facing multiple and complex challenges
mahi	work
Mana Ake	service which provides support to children in Canterbury around their wellbeing and positive mental health
marae	traditional meeting place of indigenous people of Aotearoa
moemoeā	dream, vision
motu	country
Ngā mihi nui	many thanks
noho marae	stay in a traditional meeting house
Ōtautahi	Māori name for Christchurch
Paiheretanga	a Barnardos intensive whānau-support service for families in Auckland with complex needs
pēpi	baby
pitopito kōrero	story from within
pūrākau	traditional stories of local community
Pūrongo ā-tāu	annual repport
rangatahi	teenager
Rehua Marae	traditional meeting house in Christchurch
tamaiti	child
Tāmaki Makaurau	Māori name for Auckland
tamariki	children
tangata whenua	Indigenous people of Aotearoa
Te Korowai Mokopuna	name given to Barnardos' service providing wraparound support to tamariki and their whānau
Tēnā koutou katoa	hello everyone (formal greeting)
Te Poutama Ārahi Rangatahi	Barnardos special group care home in the South Island
Te Puna Oraka	name of Early Learning Centre in Christchurch, literally means pool (place) of wellbeing
Whakapapa Pounamu	Child and Family Services' bicultural practice framework
whānau	extended family, family group
whare	home



Barnardos

“

The team at Barnardos has been an incredible asset to the Social Work Service, as well as the wider Base Woodbourne population due to their extensive knowledge around parenting education and the practical elements of support that provide a solid foundation for our personnel that often fall through the cracks on a base level. The team is responsive, compassionate, knowledgeable and go above and beyond to support any referrals or queries that come their way.

”

- New Zealand Defence Force Social Worker



0800 227 627



[barnardos.org.nz](https://www.barnardos.org.nz)